

WHAT'S YOUR POSITION?

- <u>MANAGING DIRECTOR</u>: SOMEONE WHO HEADS A COMPANY AND IS RESPONSIBLE FOR ITS RUNNING.
- <u>EXECUTIVE SECRETARY:</u> SOMEONE WHO DOES SECRETARIAL WORK FOR TOP MANAGEMENT.
- <u>SALES AND MARKETING MANAGEMENT:</u> SOMEONE WHO HEADS THE DEPARTMENT THAT ADVERTISES AND SELLS THE PRODUCT.
- <u>SALES REPRESENTATIVE</u>: SOMEONE WHO IS RESPONSIBLE FOR SELLING THE PRODUCT TO CUSTOMERS.
- <u>PRODUCTION MANAGER</u>: SOMEONE WHO HEADS THE DEPARTMENT RESPONSIBLE FOR MANUFACTURING THE PRODUCT.
- <u>PERSONNEL MANAGER:</u> SOMEONE WHO HEADS THE DEPARTMENT RESPONSIBLE FOR STAFF MATTERS, SUCH AS THE HIRING OF EMPLOYEES.
- R & D MANAGER (RESEARCH AND DEVELOPMENT): SOMEONE WHO HEADS THE DEPARTMENT RESPONSIBLE FOR SCIENTIFIC RESEARCH AND THE DEVELOPMENT OF NEW PRODUCTS.
- <u>FINANCE DIRECTOR</u>: SOMEONE RESPONSIBLE FOR RUNNING THE COMPANY'S FINANCIAL AFFAIRS.
- <u>ACCOUNT:</u> SOMEONE WHO KEEPS THE ACCOUNTS IN THE FINANCE DEPARTMENT.
- <u>RECEPTIONIST:</u> SOMEONE WHO SITS IN THE LOBBY, ANSWERS THE PHONE, AND GREETS VISITORS.

COMPANY DIVISIONS

Sales - sells the product or service

Quality control - is responsible for checking the quality of the products

Production - manufactures the products

Customer accounts – sends invoices to clients

Marketing - plans how to sell new products or services

Maintenance – responsible for the care and repair of machines and equipment

Wages and salaries - pays the staff

Purchasing – buys supplies and raw materials

After sales service – deals with the clients after they have bought the product or service

Financial services - handles investment, tax, cash management etc.

Training - organizes training courses for staff development

Packaging - packs the products

Distribution – sends the products to the customers

Advertising – runs advertising campaigns

Personnel - recruits new employees